

ALECK SANTIAGO PINILLA PULIDO

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PORTFOLIO

- <https://www.santiagopinilla.com/>

RESUME OBJECTIVE

Motivated and curious computer programming student. Passionate about building efficient applications and solving complex problems through clean, well-structured code. Skilled in software development, database management, and collaborative problem-solving. Seeking to apply my technical knowledge and creativity in an internship or entry-level role to contribute to impactful software projects while expanding my real-world experience.

Experienced with academic research, group projects, and time management. Utilizes research skills to gather and analyze data effectively, contributing to informed decision-making. Knowledge of collaboration techniques ensures successful teamwork and project completion.

EDUCATION

High School Diploma • *College Francais*
Longueuil, QC • May 2021

DEP Computer Programming - Computer Programming • *Édouard-Montpetit College*
Longueuil, QC • Expected in May 2027

- Applied advanced programming techniques using structured and object-oriented approaches.
- Designed and maintained relational databases and integrated them with web applications.
- Developed client- and server-side web applications, including transactional systems.
- Gained experience with mobile app development and modern digital solutions.
- Configured and maintained operating systems, local networks, and cybersecurity measures.
- Strengthened problem-solving, communication, and documentation skills through technical and professional courses.

SKILLS

- | | |
|----------------------------------|-----------------------------|
| • Data Structures and Algorithms | • Database Management (SQL) |
| • Software Development | • C#, HTML, CSS |
| • Git/GitHub, Agile/Scrum | • Team Collaboration |
| • Problem-Solving | • Bilingual communication |
| • Customer service | • Computer skills |
| • Multitasking | • Problem-solving |

EXPERIENCE

Cashier • *Jean Coutu*

Brossard, QC • October 2023 to Current

- Processed customer transactions efficiently, ensuring accuracy in cash handling and register operations.
- Implemented improvements in checkout processes, reducing wait times for customers during peak hours.
- Collaborated with management to develop strategies for enhancing store operations and customer satisfaction.

- Resolved customer complaints professionally, leading to improved customer relations and loyalty.
- Stocked, tagged and displayed merchandise as required.
- Mentored new employees on cashier duties and best practices, improving overall staff performance.
- Maintained knowledge of promotions and product offerings to assist customers effectively.

Assistant Technician • *Groupe Energy*

Montreal, QC • May 2019 to Current

- Installation of industrial or residential air conditioning systems (heat pump).
- Collection, processing, and analysis of data to identify possible improvements.
- Clear definition of encountered problems and identification of their causes.
- Particular attention given to task planning and schedule creation.
- Identification of needs by carefully listening to requests and considering environmental specifics.
- Achievement of set objectives by mobilizing the necessary resources and adapting to circumstances.
- Rapid acquisition of new knowledge by integrating available information.

LANGUAGES

Spanish

Native or Bilingual

English

Native or Bilingual

French

Native or Bilingual

Portuguese

Professional Working